SMART/TIPS

- Supply and Maintenance Assessment and Review Team
- Tool Improvement Program Suggestions

CASCOM
DSN 687-0485/0595
smart@lee.army.mil

Overview

- DA DCS, G4 started program in 1981
- Quick way to evaluate logistics suggestions
- Program covered in DA Pam 738-750 and AR 5-17
- DA DCS, G4 Cell located at CASCOM is DA Executive Agent for program

Responsibilities

- Soldiers and DA Civilians submit suggestions
- CASCOM cell manages the program
- Proponents for policy, equipment or system do the evaluations
- Local Army Suggestion Program (ASP) office processes payment of award

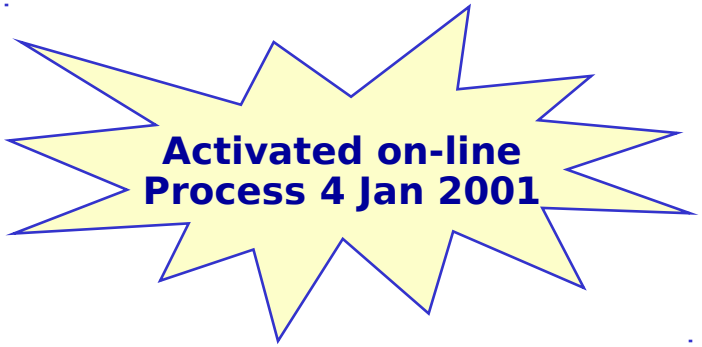
Record

- Processed more than 16,228 suggestions
- Recommended more than 2,498 suggestions for adoption
- Saved the Army more than **$180** million
- Awarded more than **$1** million in cash to individuals
- Recommended seven awards over **$10K**

Some SMART statistics

2000 to Date

CY	REC'D	COMPL	ADOPTS	1ST YEAR SAVINGS	AWARDS
2000	317	316	69	$1,057,035	**$41,321**
2001	575	404	77	$1,867,985	**$55,424**
2002	415	326	65	$ 666,785	**$34,158**
2003	389	295	42	$1,906,894	**$39,122**
2004	215	224	24	$ 182,952	**$13,088**



As of:

SMART Facts

- Web-enabling saved 40-60 days processing time
- Approval rate is more than 17 percent
- Average award is **$660**
- Most suggestions come from USAR and ARNG
- Suggestions range from simple to complex

A SMART winner

SFC at Fort Bragg received a check for $8,433 for the suggestion He submitted to correct a seat rail corrosion problem on the CH-47 helicopter that saved the government more than $750,000.

Another winner

SPC at Fort Riley, KS

- Repair on crane outrigger control
- Saved the Army $57,159
- Received award for $2,410

Commanding General recognizes the soldier

CASCOM representative presents awards

Another winner

Two SPC at Fort Campbell

- Modify ICS system on the CH47D helicopter
- Saved the Army $60,000
- Awarded $2,500

Another winner

DAC at Fort Bragg

- Template to install HMMWV seatbelt
- Saved the Army $260,000
- Awarded $5,000

Another winner

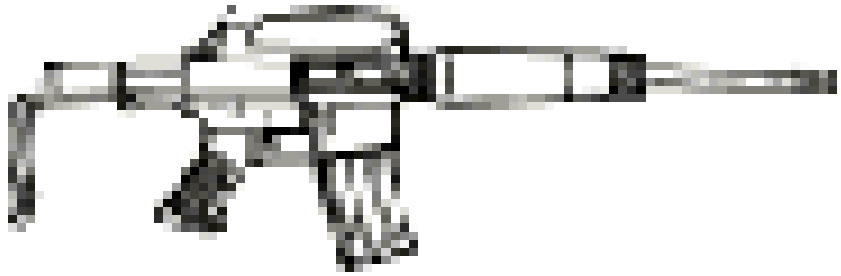
SSG at Redstone Arsenal

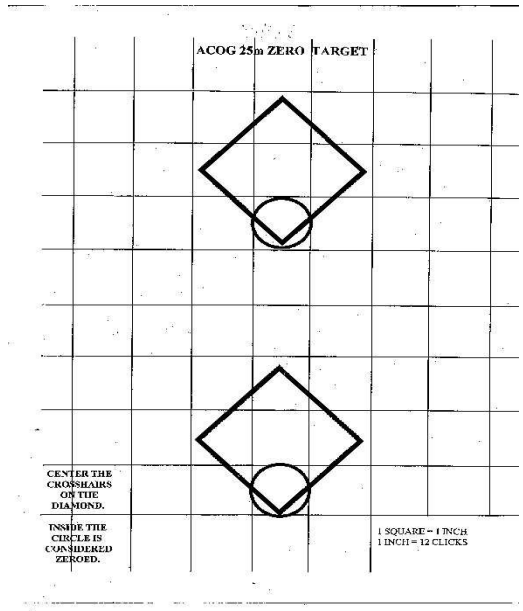
- Sight housing assembly on the Javelin
- Saved the Army $62,555
- Awarded $2,577

Another winner

SFC at Fort Carson

- Advanced Combat Optical Gun-sight (ACOG) zero target
- Saved the Army $290,376
- Awarded $4,651




ACOG 25m ZERO TARGET
CENTER THE CROSSHAIRS ON THE DIAMOND.
INSIDE THE CIRCLE IS CONSIDERED ZEROED.
1 SQUARE = 1 INCH
1 INCH = 12 CLICKS

Award calculations

Based Upon Tangible Benefits

Up to $10,000 ..... 10 percent of benefits

$10,000 - $100,000 ..... $1,000 plus 3 percent of benefits over $10,000

$100,000 or more ..... $3,700 plus .5 percent of benefits over $100,000

Based Upon Intangible Benefits

Value of Benefit	Extent of Application			
	Limited	Extended	Broad	General
Moderate	$25-100	$100-250	$250-500	$500-1,000
Substantial	$100-250	$250-500	$500-1,000	$1,000-2,500
High	$250-500	$500-1,000	$1,000-2,500	$2,500-5,000
Exceptional	$500-1,000	$1,000-2,500	$2,500-5,000	$5,000-10,000

Suggestion flow

immediately

1 - 2 days

CASCOM SMART

receive
validate
process
maintain

1 - 2 days

60 days

decision to
adopt or
not adopt

Proponent evaluators

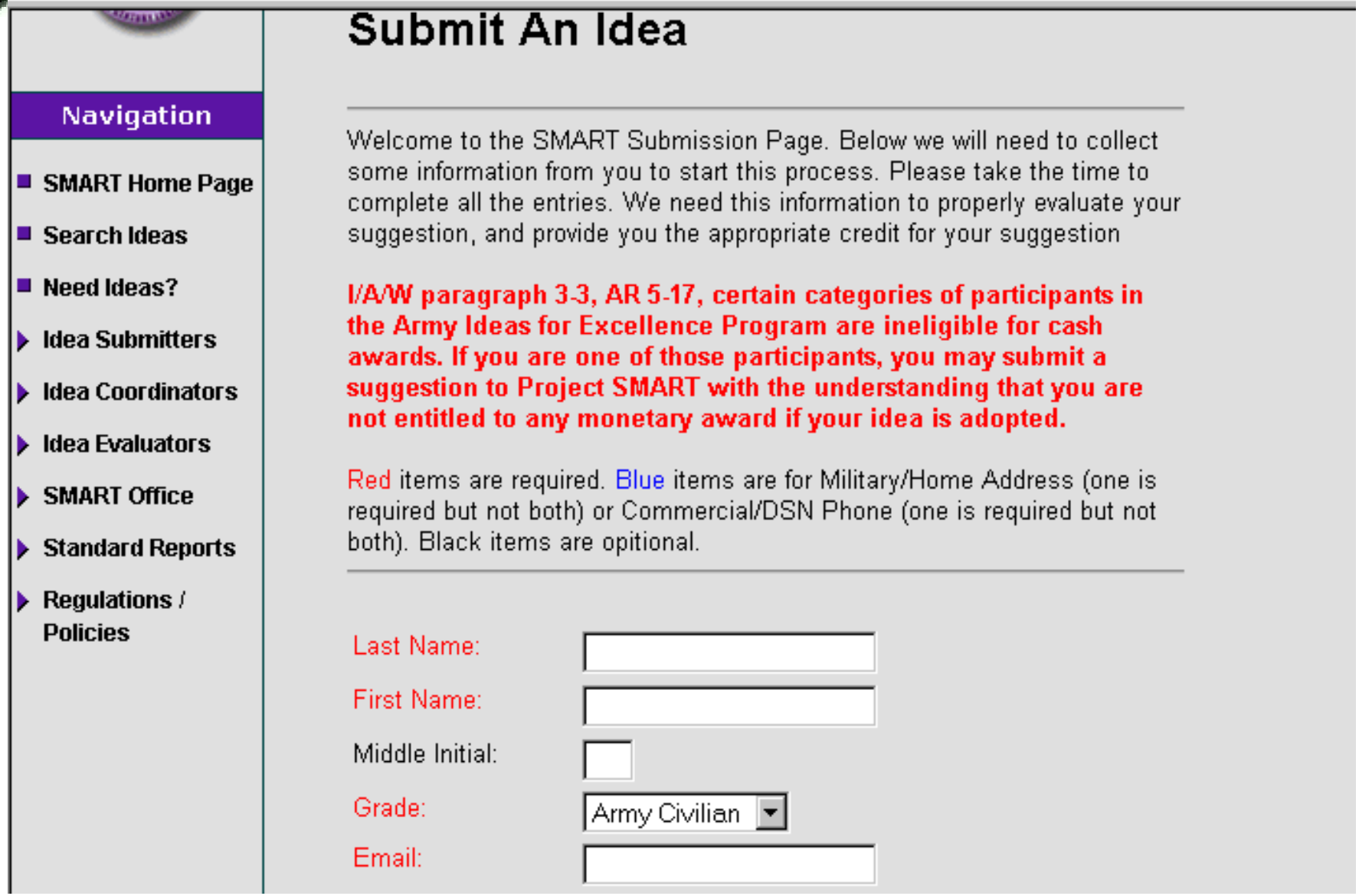
research
test
evaluate
implement

ASP if Adopted

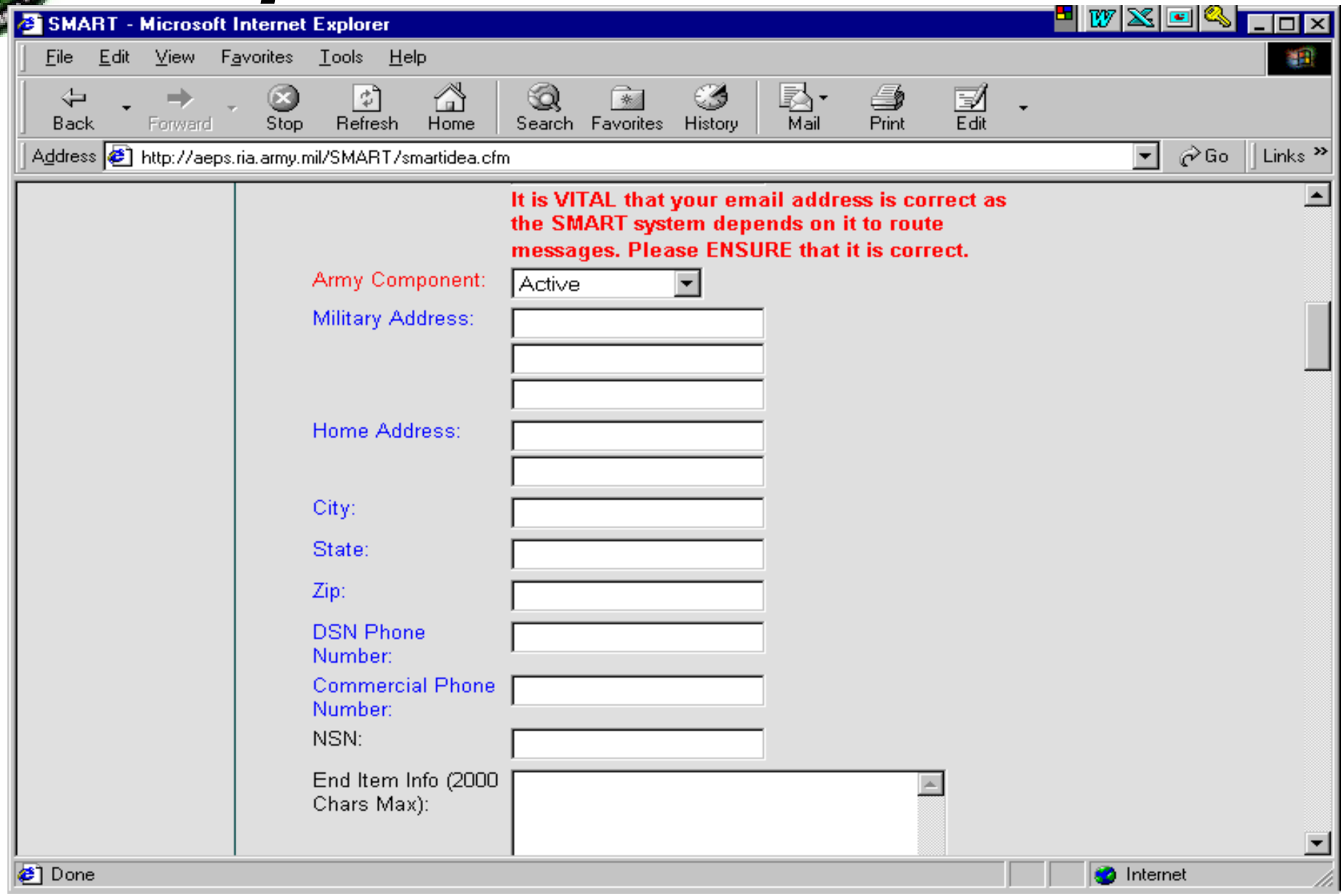
Monetary award

SMART Home page

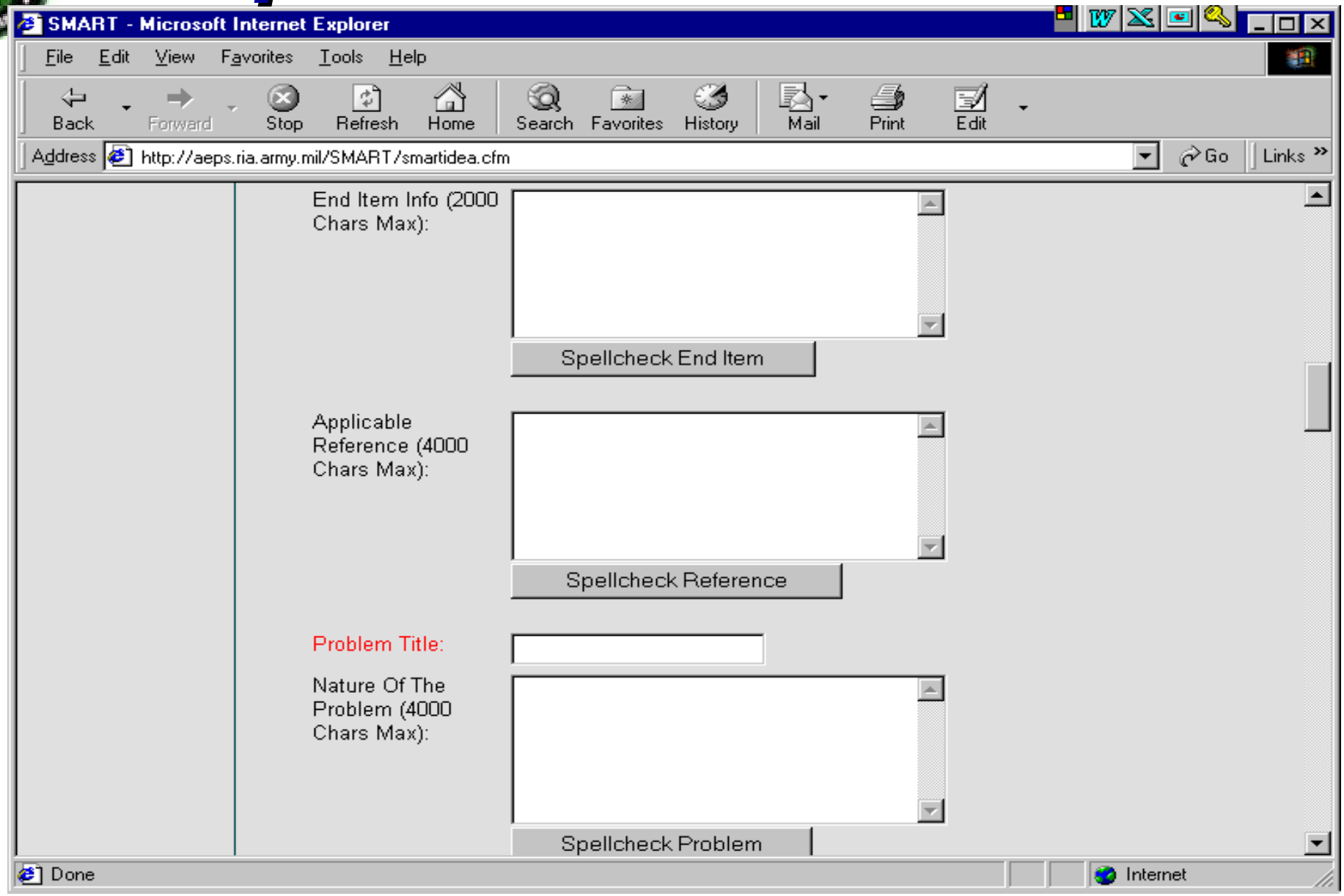
Suggestion input screen


Submit An Idea
Navigation
SMART Home Page
Search Ideas
Need Ideas?
Idea Submitters
Idea Coordinators
Idea Evaluators
SMART Office
Standard Reports
Regulations / Policies
Welcome to the SMART Submission Page. Below we will need to collect some information from you to start this process. Please take the time to complete all the entries. We need this information to properly evaluate your suggestion, and provide you the appropriate credit for your suggestion
I/A/W paragraph 3-3, AR 5-17, certain categories of participants in the Army Ideas for Excellence Program are ineligible for cash awards. If you are one of those participants, you may submit a suggestion to Project SMART with the understanding that you are not entitled to any monetary award if your idea is adopted.
Red items are required. Blue items are for Military/Home Address (one is required but not both) or Commercial/DSN Phone (one is required but not both). Black items are opitional.
Last Name:
First Name:
Middle Initial:
Grade:
Army Civilian
Email:

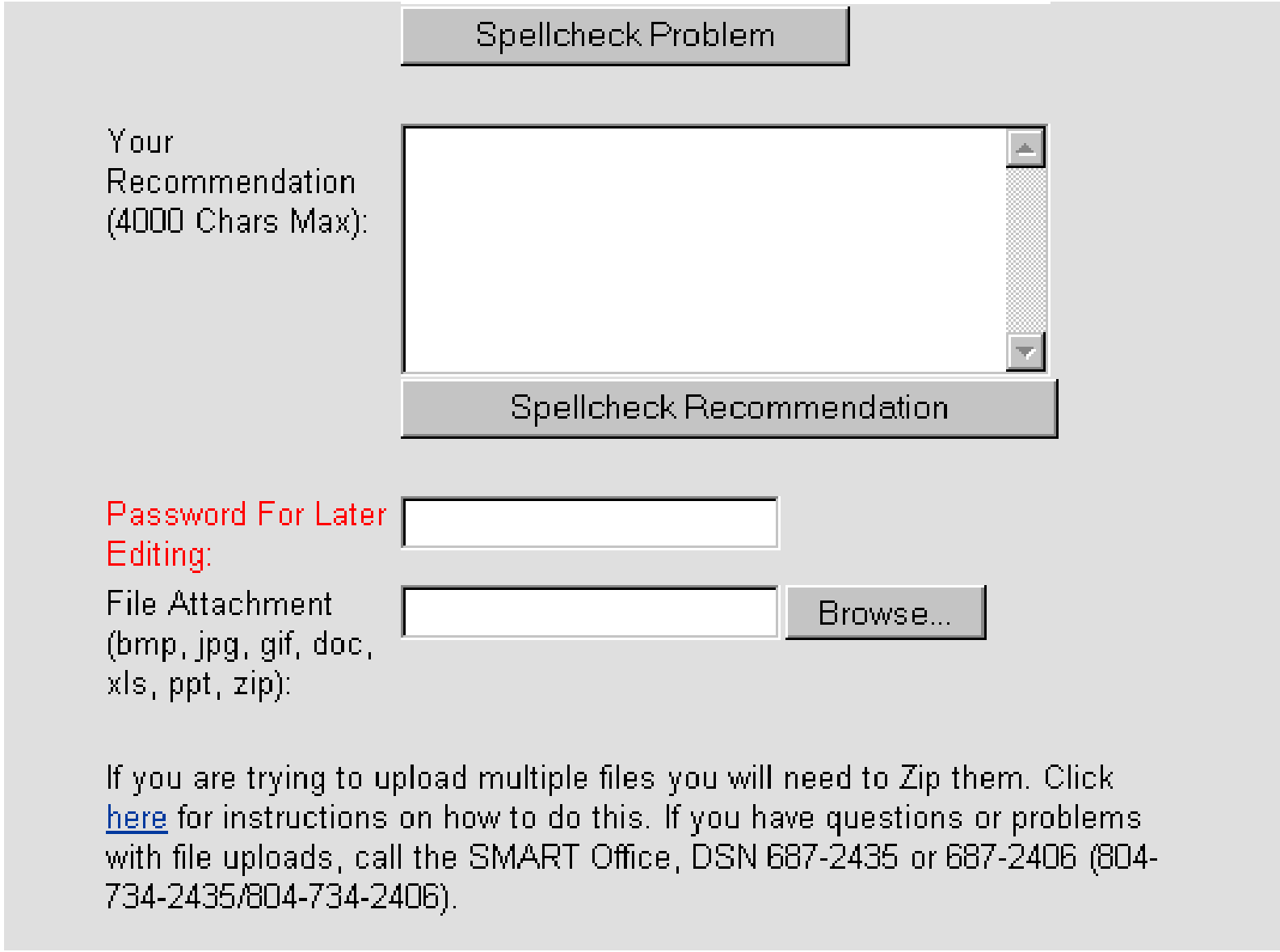
Input screen continued


SMART - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Forward Stop Refresh Home Search Favorites History Mail Print Edit
Address http://aeps.ria.army.mil/SMART/smartidea.cfm
Go Links
It is VITAL that your email address is correct as the SMART system depends on it to route messages. Please ENSURE that it is correct.
Army Component:
Active
Military Address:
Home Address:
City:
State:
Zip:
DSN Phone Number:
Commercial Phone Number:
NSN:
End Item Info (2000 Chars Max):
Done
Internet

Input screen continued



Input screen continued


Spellcheck Problem
Your Recommendation (4000 Chars Max):
Spellcheck Recommendation
Password For Later Editing:
File Attachment (bmp, jpg, gif, doc, xls, ppt, zip):
Browse...
If you are trying to upload multiple files you will need to Zip them. Click here for instructions on how to do this. If you have questions or problems with file uploads, call the SMART Office, DSN 687-2435 or 687-2406 (804-734-2435/804-734-2406).

Publicity

Articles

- Army Logistician
- Air Defense Artillery Magazine
- Velocity Management Newsletter
- PS Magazine
- Post News Papers

Did you hear about the SGT receiving $2770 for a suggestion he submitted to Project SMART? His idea saved the Army $68,704.

Briefings

- ALMC
  - ➔ Intro to Log, LMDC, LEDC, Army Maint. Mgmt.
- QM School
  - ➔ NCO Academy, OBC, WOBC, WOAC

SMART web page

Conferences

Info Papers for CSA, G-4, SMA trips

Summary

Empowers Army soldiers & civilians to partner with Army leadership in improving logistics processes

Enables rapid evaluation of suggestions

Benefits the US Army

Benefits individual soldiers & civilians

Points of contact

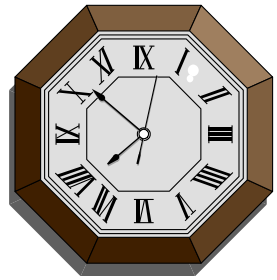
Team Chief (DSN 687-0485, Com'l 804-734-0485)

Project Officer (DSN 687-0595, Com'l 804-734-0595)

Email address - smart@lee.army.mil

http://aeps.ria.army.mil/smart/smarthome.cfm

“SMART” ideas pay off



Take time to Suggest !